

**Clarification of the Pre-bid meeting held on 10.11.2017 for selection of Agency for Commissioning of Software solution for Automation of Building Plan Approval System in Port Blair**

Sl. No.	Clause No	As per RFP	Clarification / Modification	Reply
1	2.12	Earnest Money Deposit (EMD) The bidders are requested to deposit the EMD in the form of Demand Draft in favor of 'Secretary, Port Blair Municipal Council', payable at Port Blair in any Nationalized/Scheduled Bank.	Exempt Tender fee and EMD amount for NSIC registered companies considering Public Procurement Policy for Micro & small Enterprises (MSEs) Order 2012 as notified by the Government of India, Ministry of Micro Small & Medium Enterprises, New Delhi vide Gazette Notification dated 23.03.2012 ( <a href="http://www.nisc.co.in/gp.asp">http://www.nisc.co.in/gp.asp</a> ).	<b>Accepted :</b> Following is appended to clause 2.12  Companies registered under NSIC are exempted from depositing EMD.
2	2.19.V	The proposed solution should have been implemented as Building permission systems in at least 2 ULBs (Urban Local Bodies)/ Local Planning Authorities (LPA) in India during the period from 1st January 2010 till the bid submission date. The bidder has to necessarily submit POs/ WOs and completion certificate from the authorized signatories of the ULBs.	Include Local Planning Authorities (LPA), Development Authority (DA) Industrial Authorities and similar agencies/ bodies along with ULB.	<b>Accepted :</b> clause 2.19 v is amended as under:  The proposed solution should have been implemented as Building permission systems in at least 2 ULBs (Urban Local Bodies)/ Local Planning Authorities (LPA) Development Authority(DAs)in India during the period from 1 <sup>st</sup> January 2010 till the bid submission date. The bidder has to necessarily submit POs/ WOs and completion certificate from the authorized signatories' of the ULBs/LPAs
3	2.19.2(vii)	The proposed OEM product by the bidder should have been used to process a minimum of 1000 building Plans	Apart from no. of approvals additional criteria for Technical evaluation. Based on built-up area permitted using the software.	<b>No Change</b>
4	2.19.2(iii)	Average Annual turnover for the Period 2013-14, 2014-15, 2015-16	Remove Turnover from Technical Evaluation Criteria	<b>No Change</b>
5	2.19.2 (v)	The proposed solution should have been implemented as Building permission systems in at least 2 ULBs/LPA in India during the period from 1st January 2010 till the bid submission date	Apart from ULB include Local Planning Authorities (LPA), Development Authority (DA), Industrial Authorities and similar agencies/ bodies.	<b>Accepted;</b>  The term Local Planning Authority(LPA) / Development Authority (DA) is appended with ULB wherever appears in RFP
6	2.19.2 (vii)	The proposed OEM product by the bidder should have been used to process a minimum of 1000 building Plans 1000 to 10000 Plans = 5 Marks	Request to amend marking criteria as under , 1000 to 10000 Plans = 5 Marks 10000 to 25000 Plans = 10 Marks	<b>ok</b>

		>10000 to 100000 Plans = 10 Marks >100000 to 500000 Plans= 15 Marks >500000= 20 Marks	Above 25000 Plans = 20 Marks.	
7	2.19.2 (vii)	New Clause	<p>Include the criteria as below for technical evaluation in place of turnover criteria,</p> <p>Built-up Area Scrutinized more than 5 Crores Sq.m = 10 Marks</p> <p>Built-up Area Scrutinized between 2.5 Crores Sq.m and 5 Crores Sq.m =5 marks</p> <p>Built-up Area Scrutinized Less than 2.5 Cr Sq. mt = 3 Mark</p>	<b>Not Accepted</b>
8	2.19.3.1	New Clause	<p>Include the below criteria for technical evaluation. Building Plan Scrutiny fully automated and web based without human intervention, integrated with Workflow, File tracking, MIS, Mobile App system, Payment and SMS Gateway, NOC's. (All Successfully Completed, supported by certificates from client-would be considered.)</p>	<p><b>Accepted:</b> Amendment made under clause 2.19.3.1 at evaluation criteria 2.19.2(v) as under:</p> <p>The proposed solution should have been implemented in Building permission system with Building Plan Scrutiny fully automated and web based without human intervention, integrated with Workflow, File tracking, MIS, Mobile App system, Payment and SMS Gateway, NOC's in atleast 2 ULB/LPA/DA in India during the period from 1<sup>ST</sup> January 2010 till the bid submission date.</p>
9	3.2 G	The work flow management with administrative controls, hierarchical login, compatibility of data transfer and integration to GIS platform, integration with e - office application & ERP have to be mapped and implemented as and when required	Please clarify which GIS Platform to Integrate with.	<p><b>Clarification:</b></p> <p>GIS Platform (Arc GIS, Open Source or any other proprietary platform)</p>
10	3.3	The system shall accept the site plan, submitted by the architects or the owners of the land in UTM (Universal Transverse Mercator) format. Additionally, all the	UTM (Universal Transverse Mercator) format is proprietary standard. Most of the site plan data is given as .dwg or as Lat/Long format for GIS Maps.	

		documents required for approval of the building plan shall be accepted by the system in respective formats.	Request to remove this clause as required.	<b>No Change</b>
<b>11</b>	<b>3.3.3</b>	The System should support the Mobile Governance for sending SMS, e-mail gateway to the applicant regarding receipt of application, receipt of payment, payment notice, field visit, renewal of permit, payment of extra fee etc.	Clarify who will provide the Gateway for Email and SMS. We assume that only integration is required to existing gateways or department provided gateways.	<b>Clarification:</b> PBMC will provide the E-mail and SMS Gateway
<b>12</b>	<b>3.3.7</b>	Data Collection and Migration:  The content collection and preparing appropriate tables for the BPAS database shall be considered as part of the requirement gathering activity by the bidder. The bidder is responsible for content collection, conversion and migration of legacy data and maps it to the appropriate data points in the new BPAS database. This shall be considered as the as part of the requirement gathering activity by the bidder.	Clarify conversion and migration of legacy data. Does it involve converting paper drawings (already approved) in to digital format.	<b>Clarification:</b> Common application form(CAF), which applicant need to fill while submitting the proposal shall be exhaustive, simplified and designed properly to capture the required information either in table form or blank location. If the information is repetitive then it shall auto fill. Some information which are coming from GIS or Drawing shall be sync from the concern application. It will help in generating MIS.
<b>13</b>	<b>3.0</b>	The architect's/copy in CAD(R) should be mapped with the building development control rules of the PBMC. A module/utility should be developed and provided for the Architects for preparation of plan as per the requirement of the software. This utility could be an online resource available to Architects accessible through authentication. An automated scrutiny report indicating the required / permissible parameters and the proposed parameters should be evaluated by this module/utility. These reports are later sent to higher authorities for approval and to make the approval status available online. The client/ Architect should be able to review the status of approval online.	Elaborate the need for "UTILITY SOFTWARE, System should be such that it should not require deployment of any software to the Architects system other than the Architects choice of CAD tool giving .dwg output as standard. A separate client based utility also creates the issues of supporting installation across distributed systems. Instead suggested that there be a web based precheck system where the Architects can upload and check if the drawings are geometry complaint and as per byelaws.	<b>Clarification:</b> " Utility":: The Symbology/layers/Colour or style of showing the building features while drafting the plans need to be displayed or tools to be used for drafting so that uniform draft can be received from the applicant which when run through the application will produce uniform scrutiny report.
<b>14</b>	<b>1.1</b>	Last date (deadline) for submission of bids	Deadline Time for submission date of 5/12/2017 is not mentioned.	<b>Accepted :</b> Appended with clause 1.1 (6)
<b>15</b>	<b>2.19.2 (vii)</b>	The proposed OEM product by the bidder should have been used to process a minimum of 1000 building Plans	Considering size of project and expected volume of proposals of PBMC, the number of building plans	

		<p>1000 to 10000 Plans = 5 Marks          &gt;10000 to 100000 Plans = 10 Marks          &gt;100000 to 500000 Plans= 15 Marks          &gt;500000= 20 Marks</p>	<p>seems to be on higher side. Request to consider Clients dashboard/ MIS Report/URL with live file/no. of building plans counts as an credentials for compliance of this clause. We recommend following slots for number of proposals and marking are suggested. The proposed OEM product by the bidder should have been used to process a minimum of 1000 buildings plans.</p> <p>1000 to 10000 Plans = 5 Marks</p> <ul style="list-style-type: none"> <li>➤ 10000 to 50000 Plans = 10 Marks.</li> <li>➤ 50000 to 100000 Plans = 15 Marks</li> <li>➤ 100000 = 20 Marks</li> </ul> <p>Suggest to redefine the marks accordingly</p>	<p><b>No Change</b></p>
16	2.18	Bid Opening	Bid Opening date is not mentioned	<p><b>Amended</b></p> <p>clause 2.18(i) as under</p> <p style="padding-left: 40px;">Envelope A containing EMD shall be opened on first on 05.12.2017 at 3.00 pm in the presence of bidders and if the EMD is as per the criteria then Envelope B of the qualified bidders only shall be opened on the same day.</p>
17	3.3	Application shall have an interface for the applicant to enter historical/legacy data along with earlier Plans approved by the authority.	<p>Vendor shall provide the interface to enter historical/legacy data.</p> <p>The data entry and availability of complete data for migration into the system shall be responsibility of PBMC. Please confirm the same.</p>	<p><b>Clarification:</b></p> <p>Proposals approved in hard form shall be able to transform in soft form for further approval through the System. Provision need to be made in application to capture the hard form approval data along with scanned copy uploading. Data entry and uploading may be done by PBMC officials or applicant.</p>
18	3.4	Third Party Security Audit of the Application	Generally, Security audit shall be done on completed application before Go-Live of application. Request to consider this stage after installation. Else it will hamper development phase and delivery timeline of Project.	<p><b>Accepted :</b></p> <p>Amended the table under clause 3.4 of the RFP including the <b>Payment Schedule</b></p>

				Also clarified as under:  After successful pilot run application shall be go live and vendor has to carry out its security audit from the Govt. panel Auditor the security Audit and comply all the points highlighted by auditor. If PBMC desire it may carryout security audit from its own cost in due_course during the performance of the application.
19	<b>Annexure at 7.4 and 7.5</b>	Security Audit It is the responsibility of the selected bidder to get the security audit done of the proposed solution with a Cert-In empanelled security auditor. The selected bidder would be required to share the complete details of the audits along with copies of all communication and bug reports / removal, written or otherwise. PBMC will also carry out the scrutiny audit of application with his own cost from emplaned auditor the vendor has to rectify the audit points highlighted by the auditor. Please refer Annexure at 7.4 and 7.5.	Clarify who will bear cost of security audit cost for the same	<b>Clarification:</b>  Applicant has to prepare the application, have UAT from PBMC , put on production, get it audited from third party, submit the report with nil compliances with vendors cost. PBMC may again carryout audit from govt. panel auditor with PBMC cost.
20	<b>3.4.6</b>	A centralized helpdesk for BPAS with Two (2) full time resource shall be deployed at PBMC to help the officials for minimum two years after successful implementation	Kindly provide the tenure/period for manpower to be deployed for Project.	<b>Clarification:</b>  After full fledge installation support for two years needed (Two full time Resources) thereafter PBMC may extend the services with cost.
21	<b>7.4</b>	All the summary reports submitted should be signed by technically qualified persons and he/she should take ownership of document submitted to MCGM	Assumption is that MCGM is type error and shall be read as PBMC. Please confirm the same.	<b>Accepted :</b>  corrected at relevant clause of RFP
22	<b>2.4</b>	Cost of RFP The qualified bidders are requested to deposit the Tender fees into the Bank account details mentioned below. The receipt of the same shall be uploaded during the online submission of bid document. Tender fee is non-refundable.	Bank Account details are not mentioned in tender. Also clarify whether it is online tender.	<b>Clarification;</b>  The tender is not online. Clause 2.4 is amended accordingly.
23	<b>4.1</b>	Penalty for achievement  Delay of every business day would attract	The penalty per day of Rs. 5,000 seems to be on higher side. Request to reduce the penalty to Rs. 1000 per day instead of Rs. 5000.	<b>Accepted :</b>  The penalty is reduced to 3000/- per day and amended

		<p>Penalty per day as per:  For L1 = three X Per day Penalty  For L2 = two X Per day Penalty  For L3 = one X Per day Penalty</p> <p>The total penalty generated is product of the number of days and per day penalty, as defined in the project contract. The penalty would be calculated on quarterly basis and would be adjusted from the quarterly payment.</p> <p>The Penalty per day is Rs. 5,000/-2000/-</p>		clause 4.1
24	3.4.7	<p>Hosting  BPAS application will be hosted on a dedicated server in the PBMC server room. The successful bidder shall configure and install the licensed software with all critical updates to be installed in the server on regular basis apprising PBMC. The bidder shall provide the list of the hardware, system software and supporting software requirements for the deployment of the solution keeping in consideration SLA parameters for the application.</p>	Does the bidder should propose all the components (Load balancer, switch etc.) required for DC setup or the bidder should only propose the servers (Application and database) i.e hardware required for the deployment? Kindly clarify.	<p><b>Clarification:</b>  Bidder supposed to provide information about sizing of the Server, number of Server, requirements of standard software, operating system etc.</p>
25	3.3.11	<p>Coding &amp; Integration  The design shall be decomposed to responsive HTML's which will be compatible with the latest version of browser &amp; all smart devices. The browsers supported would be Internet Explorer 7, 8 &amp; 9+ Latest version of Chrome, Mozilla &amp; Safari. The application is expected to realign and fit to the smart mobile devices (iPAD, iPhone,Android etc.)</p>	Does the application development and integration with Payment Gateway and other 3rd party applications has to be done at onsite or offshore? Kindly clarify.	<p><b>Clarification:</b>  Its web applications need to be integrated online and application must have browser comfortability.</p>
26	3.3.7	<p>Data Collection and Migration:  The content collection and preparing appropriate tables for the BPAS database shall be considered as part of the requirement gathering activity by the bidder. The bidder is responsible for content collection, conversion and migration of legacy data and maps it to the appropriate data points in the new BPAS database. This shall be considered as the as part of the requirement gathering activity by the bidder.</p>	In which format is the current data available with PBMC and what is the size of data to be migrated? Kindly Clarify.	<p><b>Clarification:</b>  Common application form(CAF), which applicant need to fill while submitting the proposal shall be exhaustive, simplified and designed properly to capture the required information either in table form or blank location. If the information is repetitive then it shall auto fill. Some information which are coming from GIS or Drawing shall be sync from the concern</p>

				application. It will help in generating MIS.
27	3.3	Application Customization The bidder should analyze the existing process and discuss the same with the PBMC. Subsequently, the bidder needs to submit a document detailing the Requirements, including requirements for customization. The customization broadly includes but not limited to the following.	Should the BPAS Application and Survey Mobile Application be developed in open source technologies or the bidder can propose any COTS product for Application development and database? Kindly Clarify.	<b>Clarification:</b> PBMC needs web based application for auto scrutinizing the building plans as per regulations and BPAS such that it captures the PBMC approval work flow so it may not be COTS product it will be BESPOKE application.
28	2.6	The software shall be web based and shall be used concurrently in as many locations at which accessed.	Clarify on approximate number of concurrent users using this system for all the categories.	<b>Clarification:</b> <b>300</b> concurrent users
29	2.19.2 (V)	The proposed solution should have been implemented as Building permission systems in at least 2 ULBs (Urban Local Bodies)/ Local Planning Authorities (LPA) in India during the period from 1st January 2010 till the bid submission date. The bidder has to necessarily submit POs/ WOs and completion certificate from the authorized signatories of the ULBs.	Request to relax/ modify and consider the experience with 2 IT/e- Govt/Municipal GIS project in India in place of implementation of building permission system .	<b>No Change</b>
30	2.19.2(vii)	At least 1000 building plans approval should have been processed using the software being proposed	Request to delete the clause.	<b>No Change</b>
31	6.4/B	A module/utility should be developed and provided for the Architects for preparation of plan as per the requirement of the software.	Running drawing utility software will require CAD software like AutoCAD on user system. We request PBMC to please confirm.	<b>Clarification:</b> Auto scrutiny model of CAD base drawing is expected from vendor. Applicant will prepare the layer drawing as per requirement of scrutiny model which can be scrutinized through the application.
32	3.3.2	The architect's / client plan in soft copy in preformatted CAD® drawings/other widely accepted formats to be mapped	Please mention the file extensions which should be evaluated through envisaged BPAS Solution	<b>Clarification:</b> CAD drawing in the .dwg format.
33	2.2	The building construction activity is regulated under the Andaman and Nicobar Islands (Municipal Council) Regulation, 1994 and the Port Blair Municipal Council Building Byelaws 1999.	It is assumed that there is uniform Bye- Laws across the area under scope of the project. We request PBMC to please confirm.	<b>Clarification:</b> Uniform Regulation through out the PBMC ,however time to time changes as per policy of Union Territory /Central Govt. shall be adaptable in the application.
34	3.3	System should also be customized for issuance of remarks on building plan/NOC/ Occupancy Certificate/	Which Departments are required to provide the NOC? Is any separate scrutiny report required to be	<b>Clarification:</b>

		NOC for Additions & Alterations/Temporary Permissions	provided to the departments for providing NOC?	There are some departments like APWD, Fire Department, Land Record and Revenue department ,Forest Department , Airport Authority Of India.etc Details shall be provided to successful bidder.
35	5.1	The system should allow auto scrutiny of building plans from compliance perspective according to the uniform building codes/building by-law.	If there are multiple sets of bye-laws, please mention the number of such sets. Also, Please mention the classification of various Urban Bodies in such sets.	<b>Clarification:</b> There is one ULB and a uniform bye- laws is enforced in the limit of PBMC .However the regulations and policies related to CRZ and amendments may change in need to incorporate in the application.
36	3.3.1	The sanctioned proposals should be viewable on the standard maps used online.	We request PBMC Please elaborate about the view of sanctioned plan on standard maps	<b>Clarification:</b> This will be covered under GIS integration, details will be provided to successful bidder.
37	3.3.8	An online survey application shall be developed aimed to automate the existing manual process of the preliminary site surveys for the building plan approval	Bidder shall not be responsible for developing verification functionalities of internal/external agencies and shall just ensure the inspection and integration aspect. We request PBMC to please confirm.	<b>Clarification:</b> Bidder to develop site survey applications & its integration only.
38	3.3.8	Capturing the Geo-tagged and time stamped picture.	Does Geo-tagging require capturing the whole boundary of plot or is it just about capturing the central location of the plot.	<b>Clarification:</b> Central Location of Plot.
39	3.3	The bidder should analyze the existing process and discuss the same with the PBMC	Is there any existing framework/process/form available for Building Plan Approval System? Is developing such a framework part of bidder's scope?	<b>Clarification:</b> This is under scope of work.
40	3.2	The work flow management with administrative controls, hierarchical login, compatibility of data transfer and integration to GIS platform	What are the GIS layers provided by the department for development of various GIS functionalities required in envisaged BPAS solution?	<b>Clarification:</b> Details shall be provided to successful bidder.
41	3.3.2	Tables with respect to Area statements (such as Performa A, Plot Area / Built Up Area/FSI/ Area calculations etc.), and building component calculations (such as opening schedule, parking calculations, water tank capacities etc.) and calculation for all other parameters as mentioned in the applicable DCRs of Bye- laws shall be generated in the drawing	Do all the given parameters need to be calculated for all types of buildings? If no, please provide a minimum list of parameters which should be checked for specific type of buildings.	<b>Clarification:</b> These parameters need to be calculated only for those buildings for which regulations are defined in DCR.



42	3.3.3	System should integrate with the payment gateway system provided by PBMC in such a way that payments pertaining to building permits can be made online along with refunds if any	Any online payment will be done through existing PBMC application only and hence integration with any third party payment gateway will be out of scope of envisaged solution. We request PBMC to please confirm.	<b>Clarification:</b> PBMC online payment application to be integrated with Building Plan Approval Application.
43	Generic		Is there is penalty provision for buildings not constructed according to the approved plan? Should the envisaged system automatically calculate such penalty?	<b>Clarification:</b> All types of fee calculations are under scope of work, penalty, if applicable shall also be under Scope of Work.
44	Generic		In case of penalty calculation, is comparison required from manually approved Building Plan. If yes, what digitized data will be provided by the department for old approved plans and what parameters needs to be compared for calculating penalty	<b>Clarification:</b> Details shall be provided to successful bidder during SRS study.
45	3.3.2	A computerized /automated scrutiny report indicating the required/permissible parameters and the proposed parameters is to be tabled including status of each rule whether passed or failed.	Which are the parameters whose violation has to be digitally reported in the report? Which violations can be geometrically represented in the report?	<b>Clarification:</b> All parameters as per DCR. Will be provided to successful bidder.
46	2.19.2	Bidder should have a valid ISO 9001-2015 certification.	Process and Quality Certification The Quality and Process Management gives independency from particular resources. This will allow companies who secures certification and believes in quality and process parameters Following is the recommendation; Please Add this criteria in Technical Evaluation: ISO 9001:2015 & CMM Level 3 – 2 Marks ISO 9001:2015 & CMM Level 5 – 5 Marks	<b>No Change</b>
47	2.19.2(vii)	The proposed OEM product by the bidder should have been used to process a minimum of 1000 building plans 1000 to 10000 Plans = 5 Marks >10000 to 100000 Plans = 10 Marks >100000 to 500000 Plans= 15 Marks >500000= 20 Marks	This clause gives maximum marks for solutions which has processed more than 5,00,000 plans. Every implementation is different and has its own challenges. Processing of this many plans means the software should have been implemented and in use for many years. This prevents new entrants to make an entry. Especially when it is a QCBS project, it is very disadvantageous. We request you to bridge the wide gap, as it favors only one company	

			<p>We request PBMC to change the clause as under:  At least 500 building plans approval should have been processed using the software being proposed.  Similarly please amend the clause as:  500 to 1000 Plans = 5 Marks  &gt;1000 to 2000 Plans = 10 Marks  &gt;2000 to 3000 Plans= 15 Marks  &gt;3000= 20 Marks  Supporting document:  Client Experience certificate as referred OR  MIS reports with URL details along with Customer Official contact number</p>	<b>No change</b>
<b>48</b>	<b>2.19.3.1 Section 3</b>	<p>Proposed Application</p> <p>Presentation of Live Building Plan Permission Systems:  URL of the project alongwith complete running of the process of Building Plan approvals &amp; MIS reports:  Live Project-01= 5 Marks  Live Project-02= 10 Marks Live Project-03= 15 Marks Live Project-04= 20 Marks Live Project-05= 25 Marks</p>	<p>We request to PBMC please modify the marks accordingly clause:</p> <p>Live Project-01= 10 Marks Live Project-02= 15 Marks  Live Project-03= 20 Marks Live Project-04= 25 Marks</p>	<b>No change</b>
<b>49</b>	<b>2.19.2</b>	<p>The bidder should be O.E.M or authorized dealer / implementation partner of Software Product proposed for this project</p>	<p>We understand that implementation partner/OEM both will jointly suffice the technical evaluation criteria.  We also assume that experience of OEM for the proposed product will be considered.  Kindly Confirm the same.</p>	<b>No change</b>
<b>50</b>	<b>2.19.3.1</b>	<p>During the evaluation process, the evaluation committee will assign grades from 0 to 4 for each of the categories mentioned where:  - 0 percent  - 25 percent  - 50 percent  - 75 percent  - 100 percent</p>	<p>As per RFP clause  The financial offers of the qualified bidders (who have secured technical score of 70 marks or above).  Please confirm / clarify the purpose of this categorization?</p>	<b>No change</b>
<b>51</b>	4.1	<p>The Penalty per day is Rs. 5,000/-</p>	<p>We request PBMC to change the clause as the penalty per day is Rs. 1000/-</p>	This has been amended in relevant clause 4.1 .
<b>52</b>	4.4	<p>The penalty would be limited to 1% of the total value of the respective deliverables</p>	<p>We request PBMC to change the clause as the penalty would be limited to 0.25% of the total value of the respective deliverables</p>	<b>No Change</b>

53	5.4	This Performance Bank Guarantee will be for an amount equivalent to 10 percent of complete contract value for 3 years.	We request PBMC to change the clause as this Performance Bank Guarantee will be for an amount equivalent to 5 percent of complete contract value for 3 years.	<b>No Change</b>
54	2.12	The bidders are requested to deposit the EMD in the form of Demand Draft.	Request the Department to keep a provision of accepting the EMD in form of a Bank Guarantee (BG) also and share the BG format. Kindly mention the Validity Period of EMD.	<b>No Change</b>
55	General		Does the Application needs to have BI Lingual Capabilities? If yes, kindly let us know the languages that need to be incorporated?	<b>CLARIFICATION:</b> No Bilingual
56	3.4.2	It is the responsibility of the selected bidder to get the security audit done of the proposed solution with a Cert-In empanelled security auditor.	What are the different types of security audits that the bidder will carry out or envisages? Eg – STQC, Safe to Host etc.	<b>Clarification:</b> Standard STQC audit.
57	General	General and Special conditions of the contract: All SCC and GCC clause	We request PBMC to keep provision of contractual clause discussion (GCC & SCC) and change in any clause with mutual consent during negotiation and contract signing stages. We request you to kindly confirm.	<b>As in the RFP .No Change</b>
58	3.4.10	The bidder must provide the training and documentation for all users of the system across the PBMC.	"We request PBMC kindly specify the approx. number of department users to be trained, and the frequency of training to be provided. Number of Department users, Estimated Number of Concurrent Users	<b>Clarification:</b> <b>300</b> concurrent users
59	General		Mention the iterations of approval required from the authority from commencement of building construction to completion of construction and occupancy of building	<b>Clarification:</b> Details shall be provided to successful bidder
60	4.4	Delay of every week would account to a penalty of INR 15,000.	Kindly change the Clause as Delay of every week would account to a penalty of INR 10,000.	<b>No change</b>
61	3.4.6	Resource Deployment The successful bidder shall provide a dedicated project manager (onsite at PBMC premises, though not required to be deployed full time) till successful and go live and appropriate handholding and training of the BPAS solution. A centralized helpdesk for BPAS with Two (2) full time resource shall be deployed at PBMC to help the officials.	Please confirm if the manpower for handholding support and confirm if the manpower required with duration.	<b>As in the RFP</b>

62	5.15 ( New Clause)	-----	Application Source code	<b>New Clause 5.15</b> PBMC holds proprietary rights of the source code. On completion of the task the Vendor shall handover application source code to PBMC and will not claim any rights whatsoever. All Intelligent Property (IP) rights, copy rights, patent, source code, licenses etc, as applicable, shall be the absolute property of PBMC; Vendor shall not use/share this source code with any other organization.
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